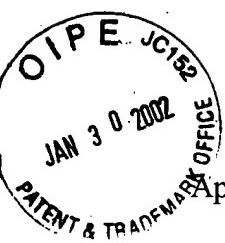


#19/0

RWB  
2-4-02

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants:

Tedesco et al.

Application No.: 09/100,684

Filed: June 19, 1998

For: BILLING STATEMENT  
 CUSTOMER ACQUISITION  
 SYSTEM

Customer No. 22927

- ) Group Art Unit: 2162
- )
- ) Examiner: J. Myhre  
 (703) 308-7843  
 (703) 308-9051 /fax
- )
- ) **REQUEST FOR RECONSIDERATION, AMENDMENT AND RESPONSE to the Final Office Action Mailed July 24, 2001 (Paper No. 16)**
- )
- ) Attorney Docket No. 98-019
- )
- ) Walker Digital Corporation  
 Five High Ridge Park  
 Stamford, CT 06905-1326  
 203-461-7337 /voice  
 203-461-7300 /fax

## CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope with sufficient postage and addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231, on January 24, 2002.

Dated: 1/24/2002 By: Veronika S. Leliever  
 Veronika S. Leliever

Assistant Commissioner for Patents  
 Washington, D.C. 20231

Dear Examiner:

In response to the Final Office Action mailed July 24, 2001, (Paper No. 16), entry of the following amendments and consideration of the following remarks into the above identified application are respectfully requested.